

call us toll-free at
1-800-88-5252

OR

SMS us at
39222

type: PUSPEL<space><your complaints/feedback>



Brought to you by :



**SYARIKAT BEKALAN
AIR SELANGOR SDN BHD** 199512
A subsidiary of Persekutuan Tenaga Holdings Berhad

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 **PUSPEL**
CUSTOMER CALL CENTRE

Total solutions for your
water problems, whether you are a
domestic or industrial customer.
At any time. Any day.



call us toll-free at
1-800-88-5252



CUSTOMER CALL CENTRE

We're your one-stop destination in receiving, managing and addressing all of your water needs or complaints.

We are a unit under the Pusat Perkhidmatan Pelanggan department of Syarikat Bekalan Air Selangor Sdn Bhd (SYABAS). We operate in collaboration with other divisions in the company with a view to making life that much easier and pleasant for you.

Whatever the time of day is, don't hesitate to speak to one of our many trained and well-equipped staff. It is as simple as dialing **1-800-88-5252**.

OUR SERVICES

We welcome your complaints or queries on :

1. Water supply issues.
2. Water quality issues.
3. Billing issues.
4. Supply disruption and seeking assistance on relief water.



In fact, you may wish to address us regarding any water issues or complaints. Whatever it is, we're here to serve you better!



We provide you with the latest available information on water supply disruptions that may affect you or your businesses, through our Interactive Voice-Mail System (IVMS).

Should our call agents be fully occupied, you may leave a message or complaint on the IVMS. We will call you right back!

OUR BENEFITS TO YOU

1. Operational 24-hours.
2. Accessible via 60 toll-free lines.
3. State-of-the-art Information and Communications Technology (ICT).
4. We cover the service areas of Selangor, Kuala Lumpur and Putrajaya.