Air Selangor Mobile Application

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Registration

1. Click ‘Register’
2. Fill in the details, click ‘Sign Up’
3. Read the PDPA, click ‘I Agree’
MS code will be sent directly to the registered number. If did not receive an SMS notification after 2 minutes click Resend Verification SMS

Click ‘OK’ for the next step
Click ‘Login’
Fill in the details email & password, click ‘LOGIN’
Go to ‘Login’, click ‘Forgot Password’

Select use Mobile Phone Number or Email

Please key in your mobile phone number
SMS code will be sent directly to the registered number. If did not receive an SMS notification after 2 minutes, click Resend Verification SMS

Click ‘OK’ for the next step
Go to Setting, click ‘Change Password’

Enter old password and new password, click ‘Confirm’

Successful change password
Enroll bill account

Click ‘Enroll Bill Account’

Select as ‘Owner’ or ‘Tenant’

Read the PDPA, click ‘Next’
Enter ‘Account Number’ and ‘Account Nickname’

Successfully enrolled an account
How to add account (additional)

Go to Setting, click ‘Linked Bill Account’

Click ‘Enroll Bill Account’

Select as ‘Owner’ or ‘Tenant’
Read PDPA, click ‘Next’

Enter ‘Account Number’ and
Register User

Click ‘Pay’

Fill in payment info:
Amount to pay: Email Address: Select Bank:

Click ‘Confirm’
Direct to Online Banking
Unregister User

Click ‘Bill Payment’

Enter ‘Account Number’, click ‘Next’

Fill in payment info:
- Amount to pay: Email
- Address: Select Bank:
click ‘Confirm’

Direct to Online Banking
Once user has subscribed to the e-Billing, there will be a green indicator on the user icon.

Total Amount Due & Due Date

Bill Issued (Date & Amount)

View Bill

Account Number & Nickname Account

Payment Made (Date & Amount)
Main screen – Water Information

- Preferred Location view page
- Other Location view page
- Indicator for the next water information
- Indicator to view full information

Preferred Location view page

Other Location view page

Indicator for the next water information

Indicator to view full information

Preferred Location

Other Location

Kuala Lumpur

Paip Pecah — Air Panas, Setapak
33T, Jalan Air Jerih, Air Panas, Setapak

Mar 20, 2019
20:20

Restoration in Progress (85%)

Title, Location & Status

Water disruption information

Preferred Location

Other Location
Water disruption Information detail

Date & Time
Jun 25 2019, 18:45
Jun 26 2019, 02:00

Affected Area
Taman Sri Langat dan Taman Kewah Indah

Caused by
Paip Pecah

Location
No. 146, Jalan Langat 5, Taman Sri Langat, Jalan Reko Kajang

Latest Information

*Malaysian text*

Proses kerja perbaikan sedang dilanggar dan segala usaha diambil bagi mempersiapkan kerja perbaikan dan meminimalisir impak gangguan kepada pelanggan yang terjejas.

Status terkini akan dikemaskini dari semasa ke semasa dan sasaran awal kerja siap pada jam 2:00 pagi, Rabu, 26 Jun 2019.


Share button
How to register e-Billing

Click on green icon ‘Let’s Go Green, switch to e-Billing’

Select ‘Subscribe now’

Click ‘OK’ and notification will be sent via email
How to send Feedback / Enquiry / Complaint

Go to ‘Info’ and choose type of ‘Feedback’ / Enquiry / Complaint

Describe the situation

Air Selangor representative will respond to your feedback or enquiry via email
Setting – Main Screen

- Edit Profile
- Change Password
- Device Shortcut
- Log out button
- Linked Bill Account
- Setting Notification
Go to ‘Setting’ and click on ‘Edit Profile’

Fill up the details and click on ‘Update’
Go to ‘Setting’ and click on ‘Device Shortcut’. You can disable or create mobile shortcut device.

Follow the instruction, if click ‘Yes’, system will direct to the next steps.

Set your pattern.